Academic Success:
A Quick Guide to Key Supports
Yorkville University provides many ways to ensure your success in the program. This is a ‘very’ brief guide to our key academic supports. Please consider them carefully.
Carefully Read your Course Syllabus

All courses will have a Course Syllabus. This provides key information on all aspects of your course, including textbooks, your Instructor, Assignments, etc.
Carefully Read your Course Syllabus

Here is an example from an Education course with the key section links located on the right of the screen.

Please take the time to thoroughly read the Syllabus.
Yorkville University provides access to an online library with peer-review, scholarly resources, as well as a Librarian with research experience who can directly answer your reference, research, and database questions. Select “MyYU”, Select MyYU, Then select the Library icon.
Access the Library for Scholarly Resources

The Library provides access to Peer-Reviewed, Scholarly resources via the main databases: EBSCO Academic, ProQuest and SAGE.
Review our Learning Success Centre

Yorkville University provides access to a Learning Success Centre with information that is directly helpful to success in your program. We are always updating the LSC, so please feel free to browse the site and make recommendations for resources and services.

1. Select MyYU
2. Then select the LSC icon.
Review our Learning Success Centre

Here are the main headings for the LSC. You can access a variety of academic topics.
Seek Help from our Tutoring Services

From the Learning Success Centre you can also find support services. Select the "Tutoring" section to connect to our in-house Tutors and a 24/7 Tutoring service called **Smarthinking**.
Seek Help from our Tutors & Smarthinking

You can access Smarthinking at any time 24/7 for a variety of academic support, such as writing and math. As well, you can access our in-house tutors.

Click here to review the differences between Smarthinking and our own Writing Coaches.

Please note, the “Writing Lab” can address your APA citation questions.
Seek Help from ASK YU

From an Academic perspective, ASK YU is a great service to use when you’re having technical challenges, or when you’re unsure about whom should reply to your question. When in doubt, please feel free to access the ASK YU option. We’ve also posted commonly asked questions on the site for your support.
Special Note on Program Advisors

Program Advisors are available to all students for a variety of inquiries. This includes, but not limited to, Course Withdrawals, Leave of Absences, Program Withdrawals, course changes, program information, or any program questions you may have. If you are unsure if a question should go to your Advisor, reach out anyway and they will be able to point you in the right direction!
Good Luck in your Studies!

In Summary, you have these key supports to access...

• **Course Syllabus** that outlines all of your key course objectives.
• **Online Library** with professional librarians that can address reference, research, and database questions.
• **Learning Success Centre** for support with your assignments and general academics.
• YU **Writing Lab** ‘and’ a 24 hour tutoring service called **Smarthinking**.
• If you have a technical challenge, or are just in doubt about whom to contact, you can review the **ASK YU** site and send in a request.
• **Program Advisors** can be contacted for a variety of administrative & program based questions to help things run smoothly.

**QUICK 2 Question Survey**